



An Lárionad Náisiúnta
Cibearshlándála
National Cyber
Security Centre

NCSC #2606160522

NCSC Advisory

SimpleHelp Authentication Bypass Critical Vulnerability

CVE-2026-48558

17th, June 2026

STATUS: TLP:CLEAR

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Description

CVE ID: CVE-2026-48558**Published:** 2026-06-12**Vendor:** SimpleHelp**Product:** SimpleHelp**CVSS Score¹:** 9.5

Products Affected

Product	Version
SimpleHelp	5.5.0 < 5.5.16
SimpleHelp	6.0 < 6.0 RC2

Impact

SimpleHelp versions 5.5.15 and prior and 6.0 pre-release versions contain an authentication bypass vulnerability in the OIDC authentication flow. When OIDC authentication is configured, identity tokens submitted during login are accepted without verifying their cryptographic signature. In a vulnerable configuration, a remote, unauthenticated attacker can submit a forged token containing arbitrary identity claims to obtain a fully authenticated technician session. In some configurations, this may also allow bypass of multi-factor authentication. No user interaction is required.,

Common Weakness Enumeration (CWE)²: CWE-347: Improper Verification of Cryptographic Signature

Known Exploited Vulnerability (KEV) catalog³: No

Used by Ransomware Operators: N/A

¹ <https://www.first.org/cvss/>

² <https://cwe.mitre.org>

³ <https://www.cisa.gov/known-exploited-vulnerabilities-catalog>



Recommendations

The NCSC strongly recommends installing updates for vulnerable systems with the highest priority, after thorough testing. Affected organisations should review the latest release notes and install the relevant updates from SimpleHelp.

- <https://nvd.nist.gov/vuln/detail/CVE-2026-48558>
- <https://www.cve.org/CVERecord?id=CVE-2026-48558>
- <https://horizon3.ai/attack-research/disclosures/cve-2026-48558-simplehelp-authentication-bypass-iocs/>
- <https://simple-help.com/security/simplehelp-security-update-2026-05>
- <https://simple-help.com/release-news>

