

Department of the Environment, Climate & Communications

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## NCSC Alert

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### Critical Vulnerability exists in Cisco Secure Email (CVE-2024-20401, CVSSv3: 9.8)

Thursday 18<sup>th</sup> July, 2024

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## Description

**Published:** 2024-07-17T17:15:00

**Vendor:** Cisco

**Product:** Cisco Secure Email

**CVE ID:** CVE-2024-20401

**CVSS3.0 Score<sup>1</sup>:** 9.8

**EPSS<sup>2</sup>:** 0.093060000

**Summary:** A vulnerability in the content scanning and message filtering features of Cisco Secure Email Gateway could allow an unauthenticated, remote attacker to overwrite arbitrary files on the underlying operating system. This vulnerability is due to improper handling of email attachments when file analysis and content filters are enabled. An attacker could exploit this vulnerability by sending an email that contains a crafted attachment through an affected device. A successful exploit could allow the attacker to replace any file on the underlying file system. The attacker could then perform any of the following actions: add users with root privileges, modify the device configuration, execute arbitrary code, or cause a permanent denial of service (DoS) condition on the affected device. **Note:** Manual intervention is required to recover from the DoS condition. Customers are advised to contact the Cisco Technical Assistance Center (TAC) to help recover a device in this condition.

More information related to this issue can be found at the following link:

- <https://sec.cloudapps.cisco.com/security/center/content/CiscoSecurityAdvisory/cisco-sa-esa-afw-bGG2UsjH>

## Products Affected

- Cisco Cisco Secure Email

## Impact

**Common Weakness Enumeration (CWE)<sup>3</sup>:** Absolute Path Traversal

**Present in CISA Known Exploited Vulnerability(KEV)<sup>4</sup> catalog:** NO

## Recommendations

The NCSC strongly advises affected organisations to review the latest release notes and install the relevant updates from Cisco. Additional recommendations and mitigations for CVE-2024-20401 can be found in the respective link:

<https://sec.cloudapps.cisco.com/security/center/content/CiscoSecurityAdvisory/cisco-sa-esa-afw-bGG2UsjH>

<sup>1</sup><https://www.first.org/cvss/v3.0/specification-document>

<sup>2</sup>[https://www.first.org/epss/articles/prob\\_percentile\\_bins](https://www.first.org/epss/articles/prob_percentile_bins)

<sup>3</sup><https://cwe.mitre.org/>

<sup>4</sup><https://www.cisa.gov/known-exploited-vulnerabilities-catalog>

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